

## Press Release

## UG receives 3 awards in “HKQAA Recognition Awards for Organisations 2022”

For immediate release

30 September 2022

Urban Group recently received the “Hong Kong Quality Assurance Agency (HKQAA) Management Award for Business Resilience & Community Contribution (Innovation for Excellence)” in the program of “Recognition Awards for Organisations 2022”, in recognition of the Group’s excellence in innovation and technology applications. The award presentation ceremony was held at the Ballroom of Hyatt Regency Tsim Sha Tsui on 26 August 2022, with the attendance of over 40 notable organisations from various business sectors, which include Real Estate, Property & Facility Management, Catering, Exhibition as well as Social Services etc.

During the ceremony, Dr. Edmond Cheng, Managing Director of Urban Group was granted the “Leadership Award for Business Resilience & Community Contribution” by Dr. Michael P. H. Lam, Chief Executive Officer of HKQAA, commending Dr. Cheng for his outstanding leadership in leading the Group to tackle difficult challenges under COVID-19 pandemic. In addition, Ms. Cherry Ng, Assistant Community Relations Manager of Urban Group, was granted the “Frontline Award for Business Resilience & Community Contribution”, acknowledging her dedication to excellence in coordination and consultation work in the properties since the outbreak of COVID-19 pandemic.

Dr. Edmond Cheng, Managing Director of Urban Group remarked, “We are delighted that Urban’s achievements in smart property management have been highly recognized by HKQAA. Entering the new era of technology, we always encourage our staff to be bold in innovation and meeting challenges, to actively incorporate technology innovations into business operations so as to improve work process and efficiency. For example, we deploy smart drone in routine property inspections as well as implement smart mobile Apps to improve the customer service experience, and so forth. In future, we would continue to reinforce the development in smart property management with the aim of creating a better living environment for our customers.”

“HKQAA Recognition Awards for Organisations” is a Professional Award Recognition Program organised by Hong Kong Quality Assurance Agency (HKQAA) to commend the outstanding performance of organisations in terms of “Business Resilience & Community Contribution”, “Net-zero Contribution” and “ESG Contribution”, with the ultimate goals of optimizing their business management as well as facilitating continuous contributions to sustainable development for the society.

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Dr. Edmond Cheng, Managing Director of Urban Group (left), received the “Leadership Award for Business Resilience & Community Contribution” from Dr. Michael P. H. Lam, Chief Executive Officer of Hong Kong Quality Assurance Agency, in recognition of Dr. Cheng’s outstanding leadership and management during the period of COVID-19 pandemic.



Dr. Edmond Cheng, Managing Director of Urban Group (3<sup>rd</sup> from the left), together with Mr. Bevis Leung, Executive Director of Urban Group (2<sup>nd</sup> from the right), took photos with Urban’s team to share the joy of accomplishment.



Ms. Cherry Ng, Assistant Community Relations Manager of Urban Group (1<sup>st</sup> from the left), received the “Frontline Award for Business Resilience & Community Contribution” and took photos with other awardees on the stage.

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富城集團「最佳品質管理」—「香港優質管理獎—大獎」得主(2003)、「最佳人力管理」—「亞洲」大獎(2005)及「香港」大獎得主(2003-05)、「最佳物業管理」—香港房委會「最佳物業管理公司大獎」得主(1998-2003)  
「最佳設施管理」—香港設施管理學會「最佳設施管理金獎」得主(2004)、「最佳環保管理」—「香港環保企業獎金獎」得主(2002-04)、「最佳業務管理」—「創新」大獎(2003)及「客戶關係管理」大獎得主(2004)、「最佳企業公民」—「商界展關懷」得主(2002-07)  
「最佳國際品牌」—「盛世大中華企業品牌年獎」得主(2007)、「最佳企業品牌」—資本雜誌「資本企業成就獎」得主(2007)、「最佳商業品牌」—「香港超級品牌」(2004)及「香港商業超級品牌」得主(2006)  
Urban Group Best in Quality Management – HKMA Quality Award – Overall Winner (2003) • Best in People Management – Asia (2005) and HK (2003-05) • Best in Property Management – HKHA Best PMA Award (1998-2003)  
Best in Facility Management – HKIFM Best Managed Facility Gold Award (2004) • Best in Green Management – Eco-Business Award (2002-04) • Best in Operations Management – Innovation (2003) and CRM (2004) • Best in CSR – Caring Company (2002-07)  
Best in International Branding – Prime Award for Best Brand Enterprise in Greater China (2007) • Best in Corporate Branding – Capital Magazine Outstanding Enterprise Award (2007) • Best in Business Branding – Superbrands HK (2004) and Business Superbrands HK (2006)